



- Q1. Will I be taxed on the price as displayed on the shelves?**
 A1. The customer will be charged as per what is displayed & no additional taxes will be charged from the customer. GST will be a part of this price which will be clearly detailed in the invoice.
- Q2. How do I confirm that 0%GST is applicable on loose grains, fresh vegetables, curd & salt?**
 A2. The articles with 0% GST will be appearing in the GST Invoice under "BILL OF SUPPLY" section. Also will be printed on invoice 'ITEMS EXEMPTED FROM TAX'
- Q3. How do I understand loose sugar & branded sugar are taxed 5% GST?**
 A3. The articles with 5% GST will be appearing in the GST Invoice section & the Tax % will be visible in the invoice.
- Q4. What is the GST in Apparels & Footwear?**
 A4. It is 5% on Apparels of value of Rs. 1000/- & 5% on footwear of value Rs. 1000/-
- Q5. How to Understand the GST Invoice?**
 A5. GST Customer invoice has
 1. CGST, SGST & VAT Numbers.
 2. The Tax code breakup & amount Taxable is given.
 3. Authorized signature is mandatory on invoice.
- Q6. What will be effect on Credit Note? Will I get the exact equal amount paid by me in invoice?**
 A6. Customer will get the exact equal amount in his credit note. GST will have no effect on his return value.
- Q7. Why VAT numbers are given in Invoice?**
 A7. There are some articles in which VAT is still applicable. Hence VAT no. is given & VAT invoice known as "Cash Memo" is made.
- Q8. What is the meaning of following lines in Invoice?**
 A8.
 1. GST Invoice = invoice applicable for the articles with GST.
 2. Cash Memo = Invoice applicable for Vat articles.
 3. Bill of Supply = Invoice applicable for 0% GST.
- Q9. How will Clubcard details look like on customer invoice?**
 A9. Just like earlier VAT invoice, Customer Clubcard details will be visible as Card No. & Customer name in the GST Invoice.
- Q10. Why are you asking for my Name & Address for purchases above Rs. 50,000/-?**
 A10. If the invoice is exceeding of Rs. 50,000/- it is mandatory to capture customer name & address in the invoice. And same is incorporated in the new GST Invoice. Customer details from Clubcard will reflect automatically on invoice.
- Q11. Why is the new invoice so long?**
 A11. The new invoice is approximately 1.8 times longer than the earlier invoice. The longer invoice includes GST breakup, Tax code & Tax amount. Also if VAT articles & 0% GST articles are included in purchases then separate section of these articles are printed in the invoice.
- Q12. Why is the time taken for billing increased?**
 A12. Time taken for scanning & billing is not increased. However printing time is increased due to longer invoice for GST breakup, Tax code & Tax amount. The new invoice is approximately 1.8 times longer than the earlier invoice.